

## Some uses for the substitute address include:

- ▷ Drivers license and state identification cards
- ▷ Motor vehicle titles and registrations
- ▷ School enrollment and record transfers
- ▷ Human services benefits
- ▷ Police reports and court records
- ▷ Parks and recreation centers
- ▷ Voter registration records
- ▷ Bank accounts
- ▷ Libraries
- ▷ Special protections on Comcast, Xcel Energy, and other utility accounts

**Note:** ACP services do not guarantee safety but can enhance a safety plan and reduce the risk of future harm.



## Contact Information

Phone: 303-866-2208 | 1-888-341-0002

TTY: 1-800-659-2656

E-mail: [acp@state.co.us](mailto:acp@state.co.us)

[colorado.gov/acp](https://colorado.gov/acp)



# ACP

Address Confidentiality Program

*Provides survivors of domestic violence, sexual offenses, and/or stalking with a legal substitute address for interacting with all state and local government agencies and a mail forwarding service.*



# ACP

Address Confidentiality Program

Department of Personnel & Administration | Division of Central Services  
1001 East 62nd Avenue | Denver, Colorado 80216

(DCS/BN-3/2020)

# The Colorado Address Confidentiality Program (ACP)

is a statewide program that is available to survivors at no cost.

## Program Eligibility

1. An applicant must be a survivor of actual or threatened domestic violence, sexual offenses, and/or stalking who fears for their safety.
2. The survivor must have relocated within the past 90 days or have a plan to relocate.
3. The survivor must provide evidence of victimization.

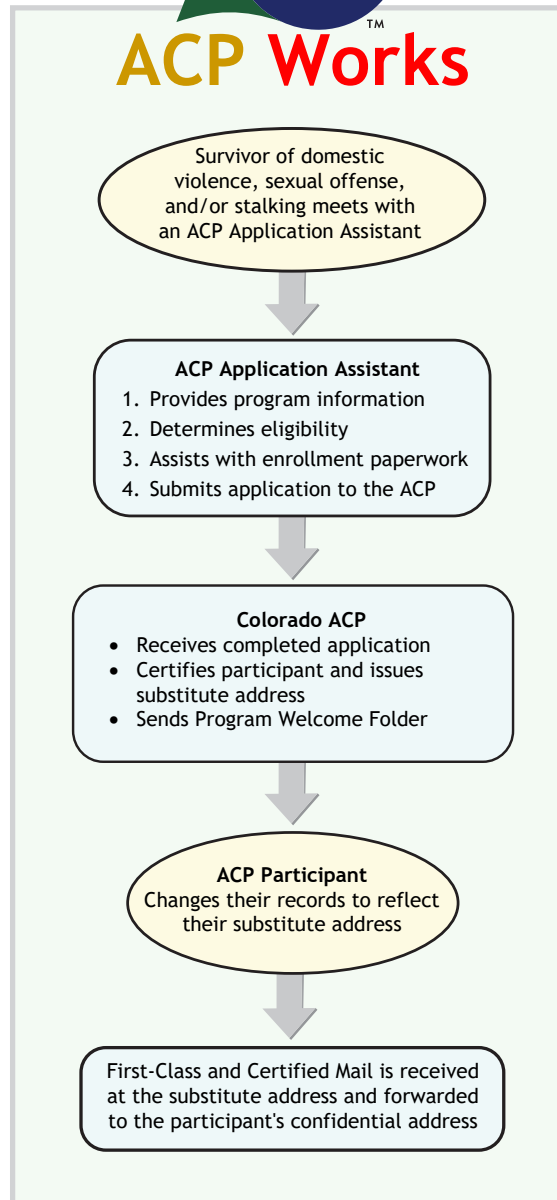
## Program Enrollment

Those interested in enrolling in the ACP must meet with an Application Assistant. Application Assistants are direct service providers who are trained and registered by the ACP. A list of Application Assistants and their agencies can be found on the ACP website.

## How the



### ACP Works



## Participant Certification

ACP certification is valid for four years. Participants may cancel their enrollment at any time and may renew for additional four-year terms.

## Participant Voter Registration

ACP participants can keep their voter registration information out of public record by registering or re-registering to vote as an “ACP Voter.”

## Service of Process

The ACP is authorized to accept personal service on behalf of program participants.

## Authorization Cards

ACP authorization cards verify program enrollment and authorize the legal use of the substitute address. ACP authorization cards are issued for each enrolled participant, and are included in the Welcome Folder.

## Program Laws

The ACP laws can be found on the ACP website and at §24-30-2101, et. seq. C.R.S.